



# MobileManager *lite*

Channel Partner Admin Guide

2006-03-19



## Contents

<b>1. Overview.....</b>	<b>3</b>
1.1. MOBILEMANAGER (MM).....	3
1.2. THIS DOCUMENT.....	3
1.3. OTHER DOCUMENTS.....	3
1.4. MM INFRASTRUCTURE.....	3
1.5. MM FUNCTIONALITY.....	4
<b>2. Login.....</b>	<b>5</b>
<b>3. Create additional CP roles / users.....</b>	<b>7</b>
3.1. CREATE ROLE.....	7
3.2. CREATE USER.....	8
<b>4. Create CP ITAdmin Enterprise.....</b>	<b>9</b>
4.1. CREATE ITADMIN ROLE.....	9
4.2. CREATE ITADMIN ENTERPRISE.....	10
4.3. SEND INFO TO ITADMIN.....	11
<b>5. Reports.....</b>	<b>12</b>
5.1. VIEW.....	12
5.2. EXPORT.....	13

## 1. Overview

- MobileManager
- This document
- Other documents
- MM infrastructure
- MM functionality

### 1.1. MobileManager (MM)

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MobileManager is a web based application that provides over-the-air (OTA) management of Windows Mobile devices. The application provides centralized management of all mobile devices with an organization (enterprise).

### 1.2. This document

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This document describes MM administration within the channel partner (CP) enterprise (see enterprise diagram on the next page). The CP admin activities include

- Login (see ch.2)
- Create CP roles / users (see ch. 3)
- Create CP ITAdmin enterprises (see ch. 4)
- Generate reports of ITAdmin device activities (see ch. 5)

### 1.3. Other documents

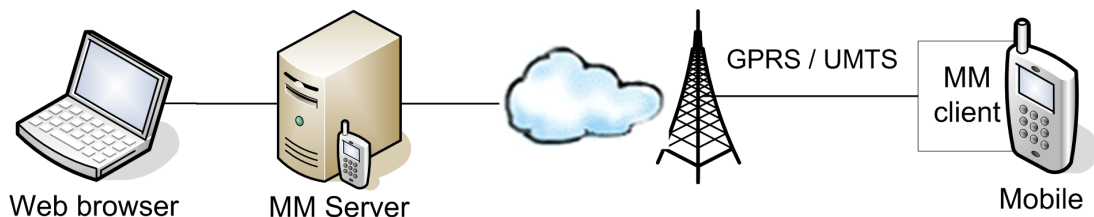
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*ITAdmin Guide*

### 1.4. MM Infrastructure

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The following diagram shows the major components of the MM infrastructure.



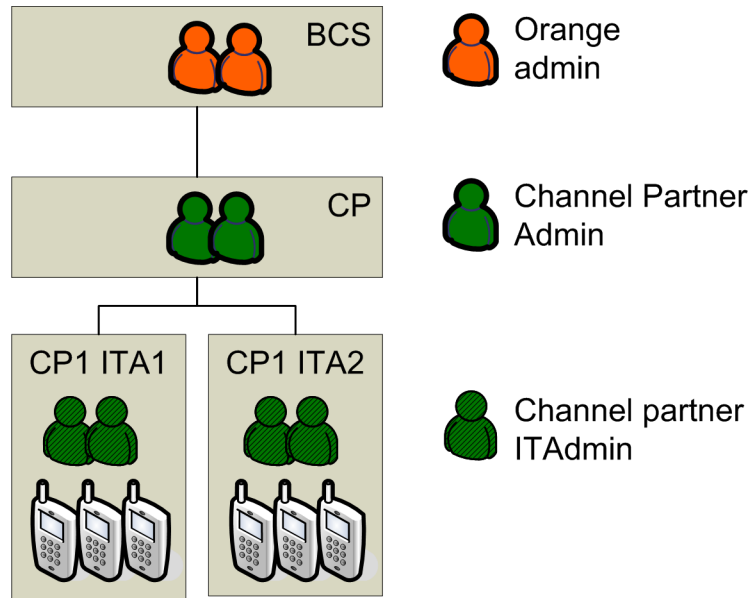
The MM administrator application is accessed via a web browser.

The MM Server sends settings data to the mobile device (via the MM client on the device).

## 1.5. MM functionality

MM allows the admin to do the following:

**Create enterprises and users.** The following diagram shows example enterprises and users.



Enterprise name abbreviations:

- BCS = Orange BCS
- CP = Channel partner
- CP ITA1, ITA2 = ITAdmins

To create

- Channel partner admins: See ch. 3 of this document.
- Channel partner ITAdmin enterprises / admins: See ch. 4 of this document.
- MM client devices: See the *ITAdmin Guide*.

**Register devices** (install MM client on a device). Usually performed by the ITAdmin (see the *ITAdmin Guide*).

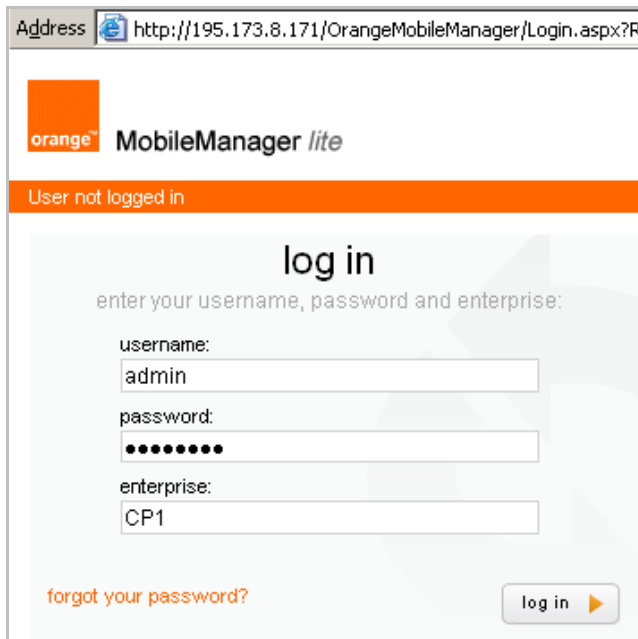
**Send device settings.** Usually performed by the ITAdmin (see the *ITAdmin Guide*).

**Store device settings** (packages). Usually performed by the ITAdmin (see the *ITAdmin Guide*).

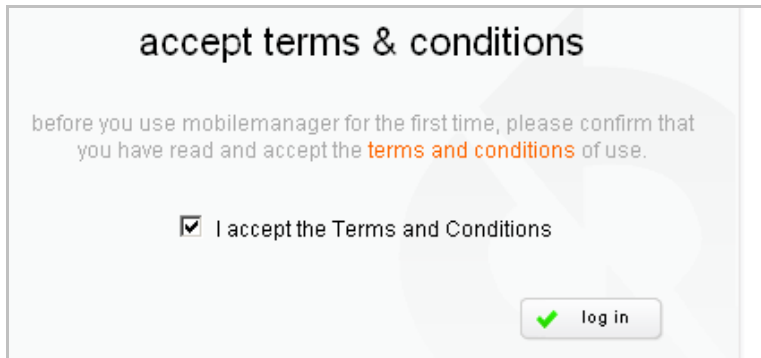
**Generate device activity reports.** Ch. 5 *Monitor device activity (reports)* describes how to generate reports of ITAdmin device activities (within any enterprise).

## 2. Login

1. In a browser open the MM URL.
2. Enter the
  - Username
  - Password
  - Enterprise name (BCS)

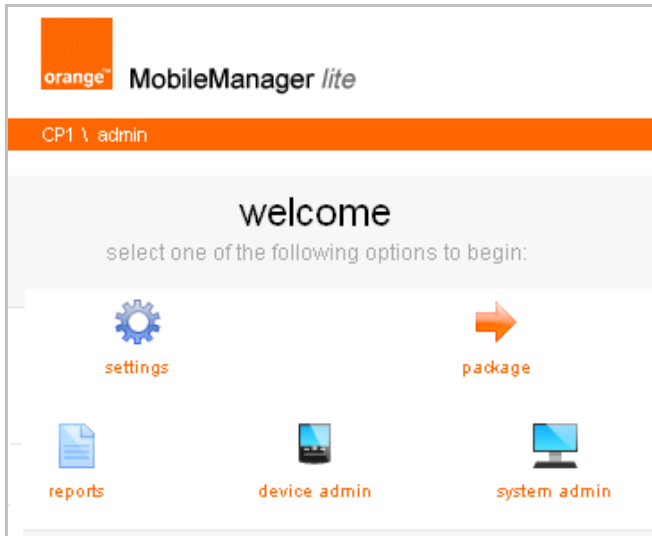


3. Click **log in**. The *terms & conditions* dialog appears (if this is the first login).



4. Check **I accept the Terms and Conditions**.

5. Click **log in**. The *Welcome* dialog appears.

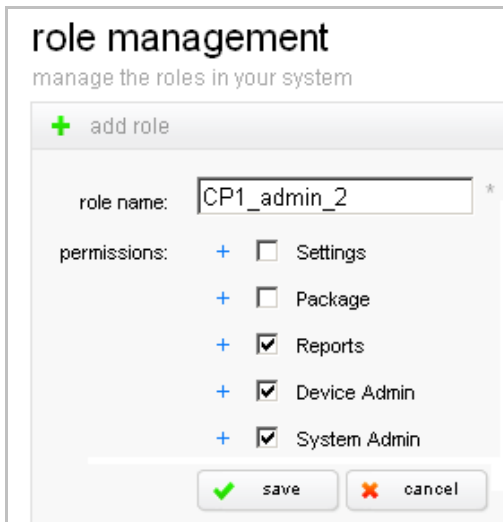


### 3. Create additional CP roles / users

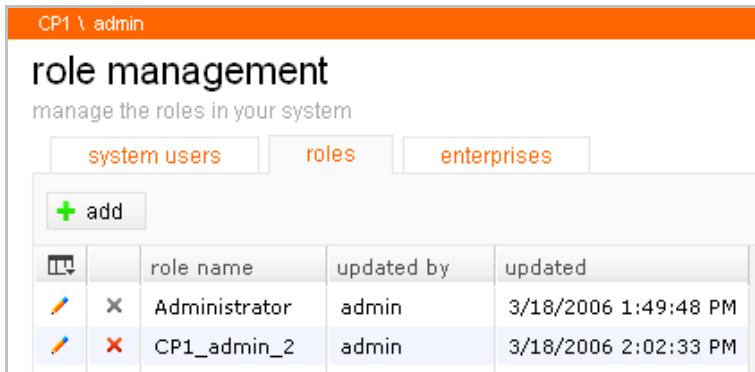
- Create role
- Create user





#### 3.1. Create role

1. Click on **system admin / roles**.
2. Click **add**.
3. Enter the *role name*.
4. Select the *permissions*.



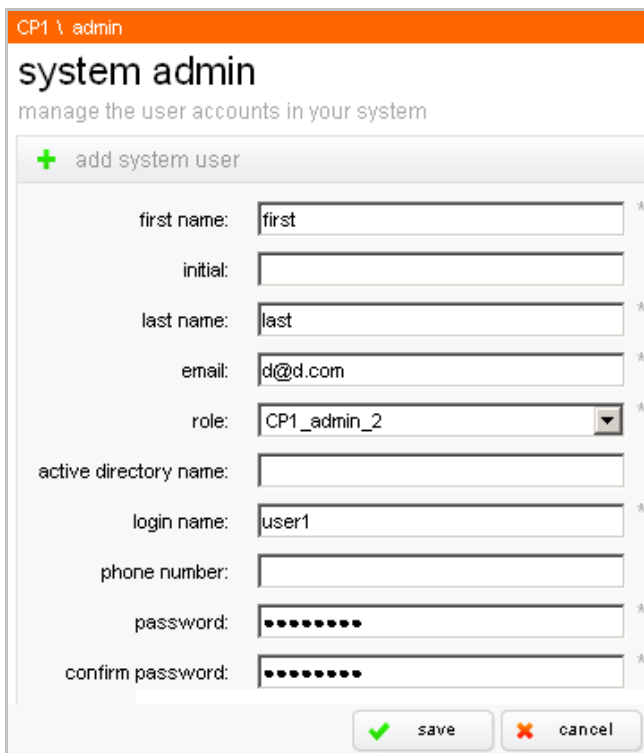
5. Click **save**.



	role name	updated by	updated
 	Administrator	admin	3/18/2006 1:49:48 PM
 	CP1_admin_2	admin	3/18/2006 2:02:33 PM

## 3.2. Create user

1. Click on **system admin / system users**.
2. Click **add**.
3. Enter the following information
  - *first name*
  - *last name*
  - *email*
  - *role*
  - *login name*
  - *password (and confirm)*



CP1 \ admin

### system admin

manage the user accounts in your system

+ add system user

first name:  \*

initial:

last name:  \*

email:  \*

role:  \*

active directory name:

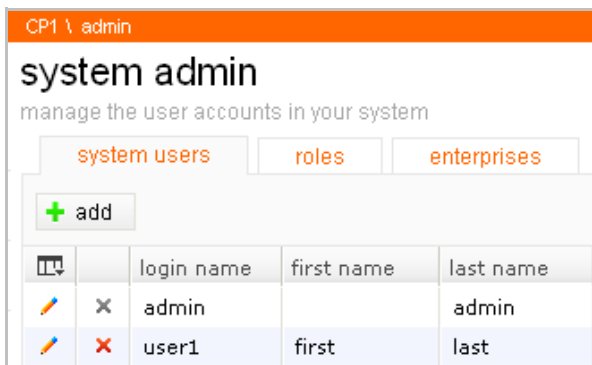
login name:  \*

phone number:

password:  \*

confirm password:  \*

4. Click **save**.



CP1 \ admin

### system admin

manage the user accounts in your system

system users roles enterprises

+ add

		login name	first name	last name
		admin		admin
		user1	first	last

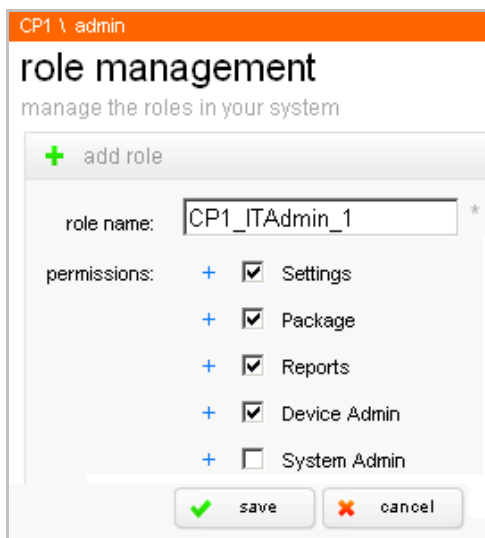


## 4. Create CP ITAdmin Enterprise

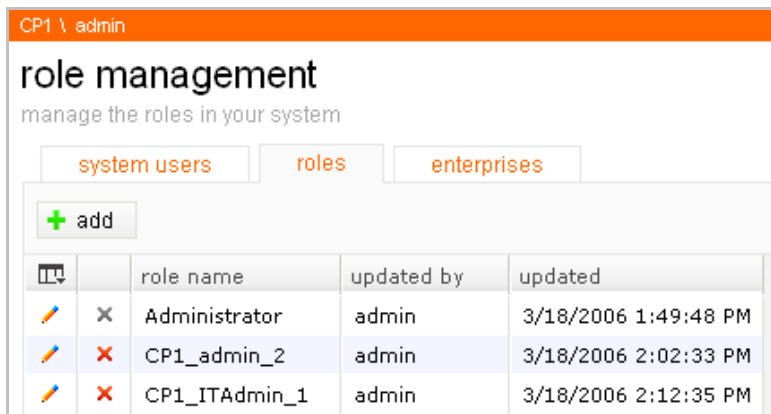
- Create admin role
- Create enterprise
- Inform IT admin

### 4.1. Create ITadmin role

1. Click on **system admin / roles**.
2. Click **add**.
3. Enter the *role name*.
4. Select the *permissions*.



5. Click **save**.



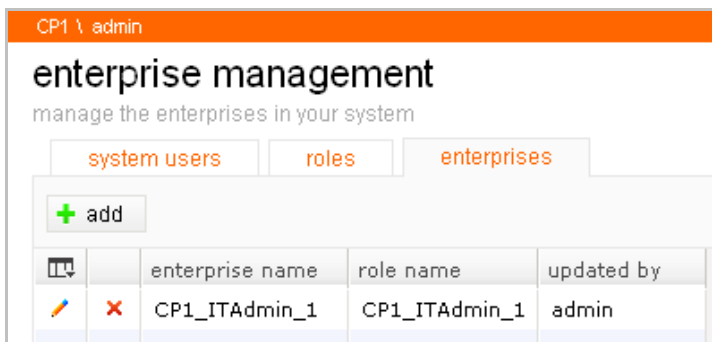
	role name	updated by	updated
✘	Administrator	admin	3/18/2006 1:49:48 PM
✘	CP1_admin_2	admin	3/18/2006 2:02:33 PM
✘	CP1_ITAdmin_1	admin	3/18/2006 2:12:35 PM

## 4.2. Create ITAdmin enterprise

1. Click on **system admin / enterprises**.
2. Click **add**.
3. Enter the following information
  - *enterprise name*
  - *role*
  - *administrator email*
  - *administrator username*
  - *administrator password (and confirm)*



4. Click **save**.



enterprise management			
manage the enterprises in your system			
<a href="#">system users</a> <a href="#">roles</a> <a href="#">enterprises</a>			
+ add			
edit	delete	enterprise name	role name
		CP1_ITAdmin_1	CP1_ITAdmin_1
			updated by
			admin



### 4.3. Send info to ITAdmin

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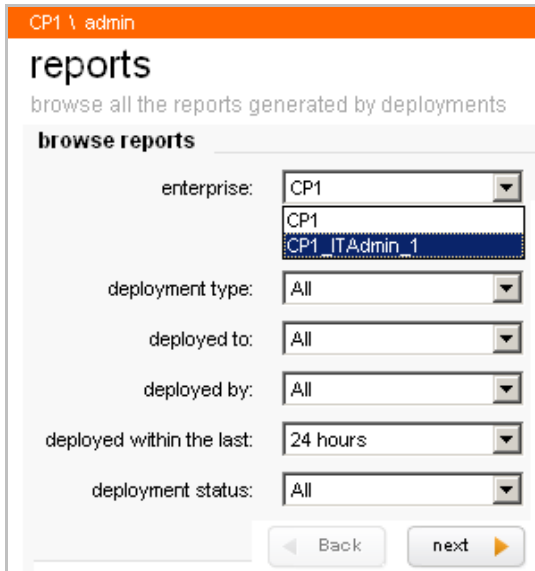
1. Send the following to the ITAdmin:
  - ITAdmin guide
  - MM URL
  - Enterprise name
  - Username (admin) / password

## 5. Reports

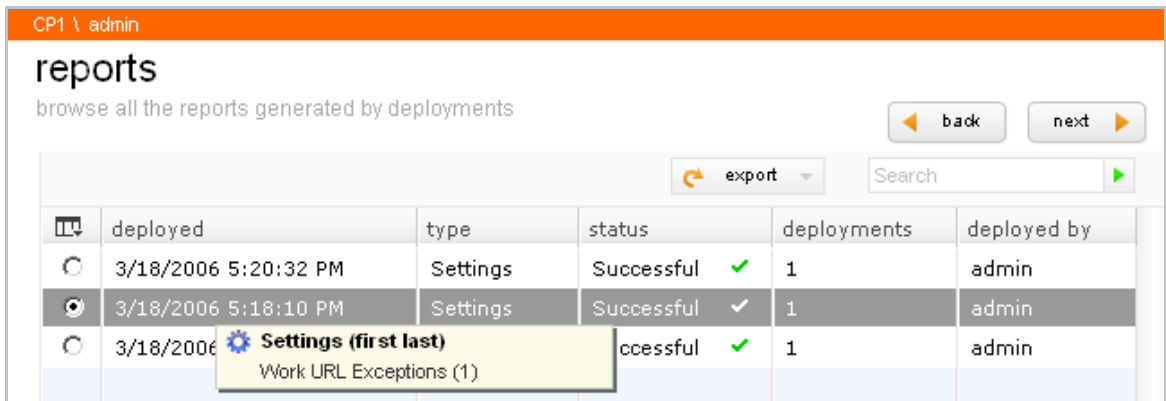
- View
- Export

### 5.1. View

1. Click on **reports**.
2. Select the deployment parameters.

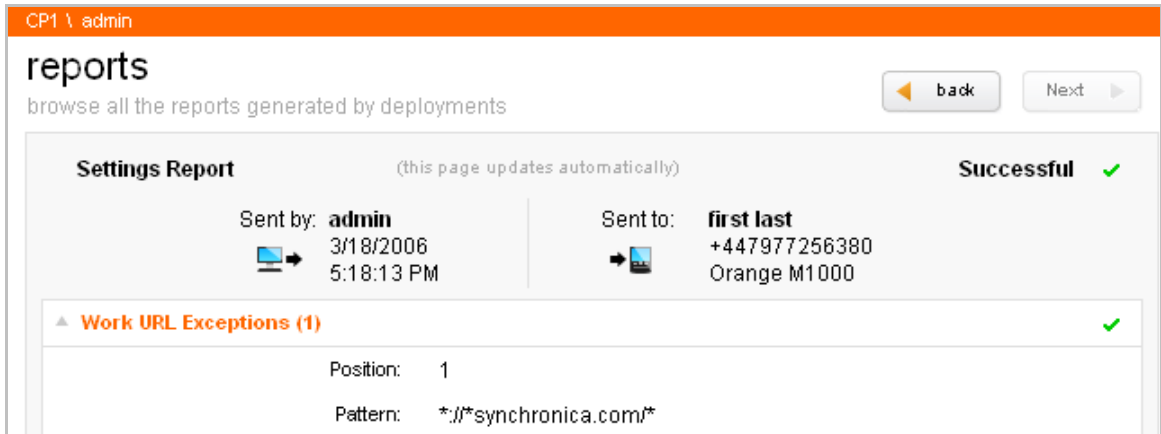


3. Click **next**.
4. Select the event for the report.



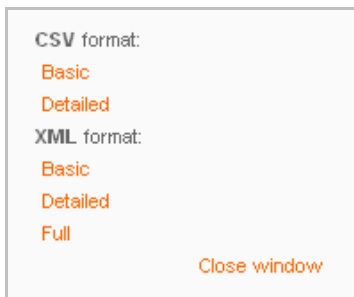
deployed	type	status	deployments	deployed by
3/18/2006 5:20:32 PM	Settings	Successful ✓	1	admin
3/18/2006 5:18:10 PM	Settings	Successful ✓	1	admin
3/18/2006	Settings (first last) Work URL Exceptions (1)	Successful ✓	1	admin

5. Click **next**. The report is displayed.

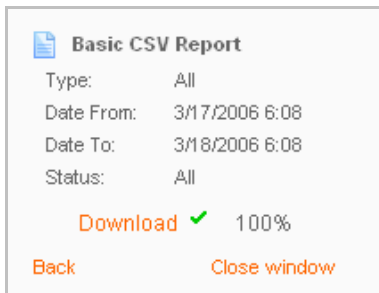


## 5.2. Export

1. Click on **reports**.
2. Select the deployment parameters.
3. Click **next**.
4. Select the event for the report.
5. Click **export**.



6. Click on the required export format.



7. Click **Download** to download the report file.