MobileManager *lite*
Channel Partner Admin Guide

2006-03-19

Contents

1. Overview

- MobileManager
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- MM infrastructure
- MM functionality

1.1. MobileManager (MM)

MobileManager is a web based application that provides over-the-air (OTA) management of Windows Mobile devices. The application provides centralized management of all mobile devices with an organization (enterprise).

1.2. This document

This document describes MM administration within the channel partner (CP) enterprise (see enterprise diagram on the next page). The CP admin activities include

- Login (see ch.2)
- Create CP roles / users (see ch. 3)
- Create CP ITAdmin enterprises (see ch. 4)
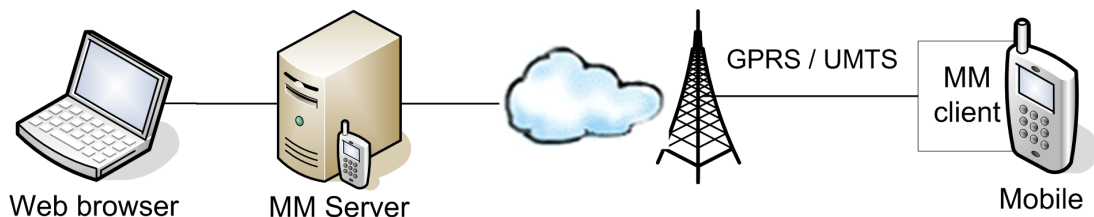- Generate reports of ITAdmin device activities (see ch. 5)

1.3. Other documents

ITAdmin Guide

1.4. MM Infrastructure

The following diagram shows the major components of the MM infrastructure.

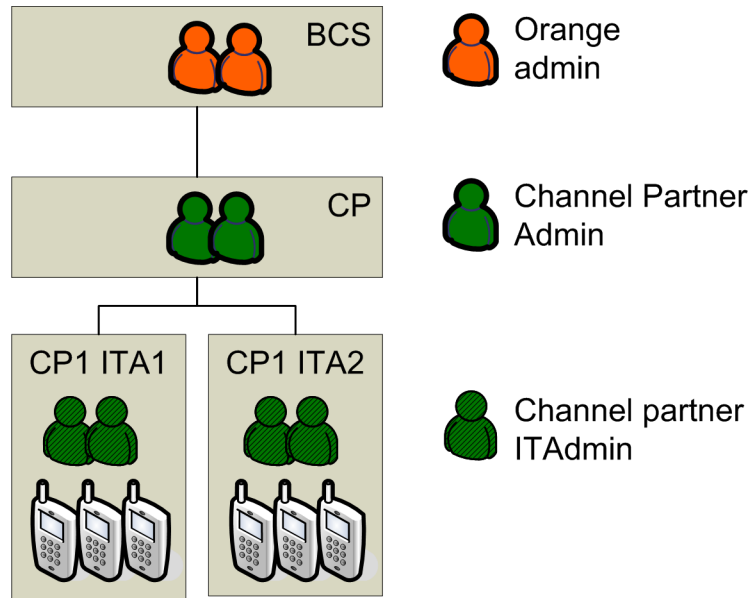Web browser   MM Server   GPRS / UMTS   MM client   Mobile

The MM admininstrator application is accessed via a web browser.

The MM Server sends settings data to the mobile device (via the MM client on the device).

1.5. MM functionality

MM allows the admin to do the following:

Create enterprises and users. The following diagram shows example enterprises and users.

Enterprise name abbreviations:

- BCS = Orange BCS
- CP = Channel partner
- CP ITA1, ITA2 = ITAdmins

To create

- Channel partner admins: See ch. 3 of this document.
- Channel partner ITAdmin enterprises / admins: See ch. 4 of this document.
- MM client devices: See the *ITAdmin Guide.*

Register devices (install MM client on a device). Usually performed by the ITADmin (see the *ITAdmin Guide*).
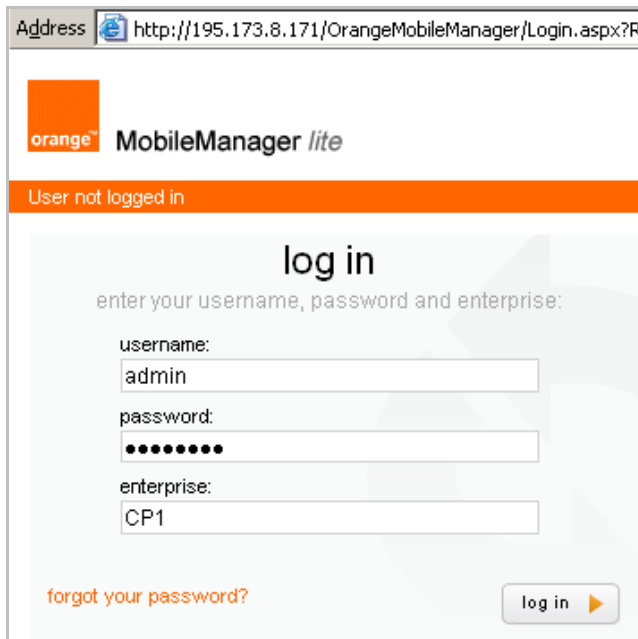
Send device settings. Usually performed by the ITADmin (see the *ITAdmin Guide*).

Store device settings (packages)**.** Usually performed by the ITADmin (see the *ITAdmin Guide*).
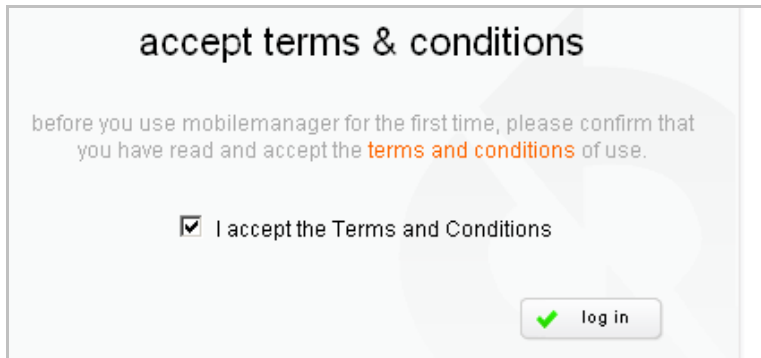
Generate device activity reports. Ch. 5 *Monitor device activity (reports)* describes how to generate reports of ITAdmin device activities (within any enterprise).

2. Login

1. In a browser open the MM URL.
2. Enter the
   - Username
   - Password
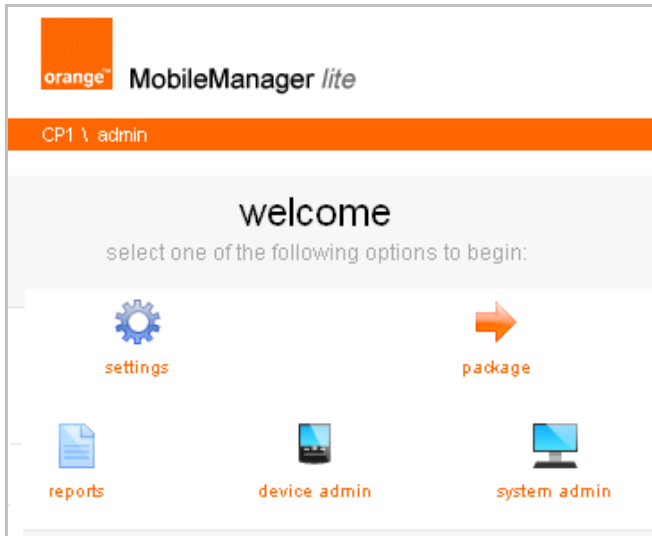   - Enterprise name (BCS)

3. Click **log in**. The *terms & conditions* dialog appears (if this is the first login).

4. Check **I accept the Terms and Conditions**.

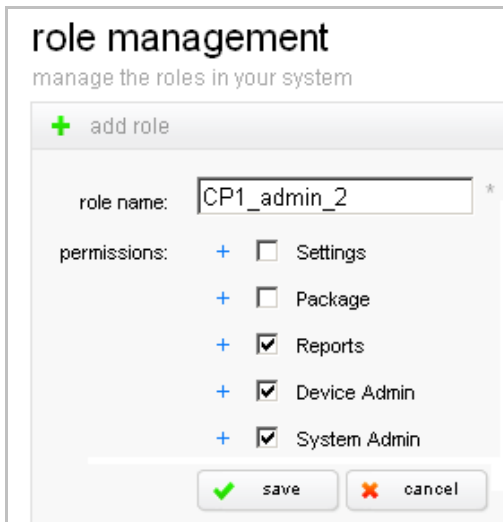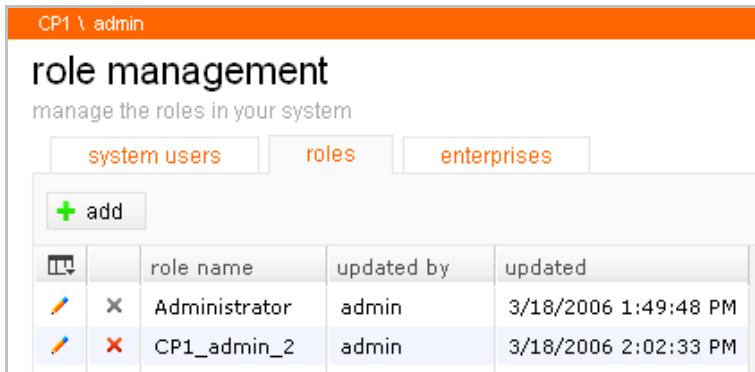5. Click **log in**. The *Welcome* dialog appears.

3. Create additional CP roles / users

- Create role
- Create user

3.1. Create role

1. Click on **system admin** / **roles**.
2. Click **add**.
3. Enter the *role name*.
4. Select the *permissions*.

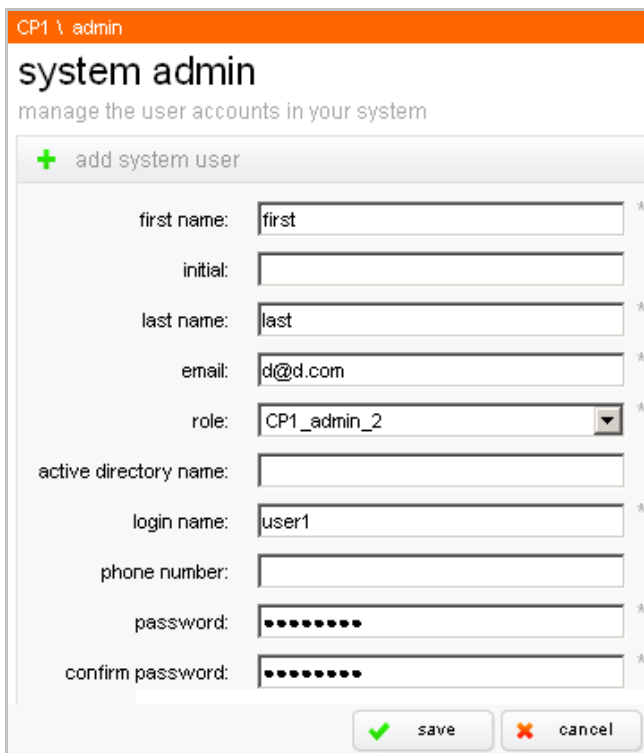5. Click **save**.

3.2. Create user

1. Click on **system admin** / **system users**.
2. Click **add**.
3. Enter the following information
   - *first name*
   - *last name*
   - *email*
   - *role*
   - *login name*
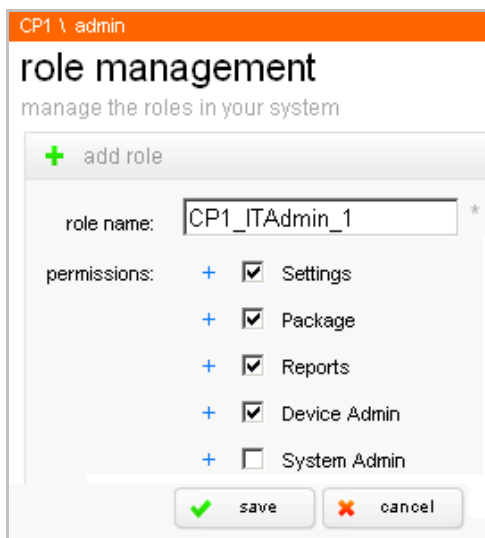   - *password (and confirm)*
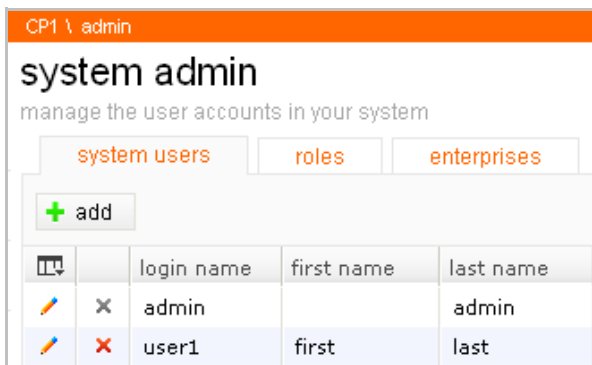
4. Click **save**.

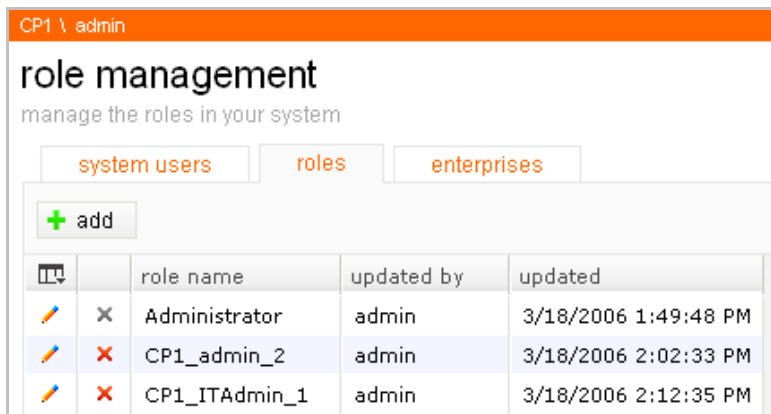# 4. Create CP ITAdmin Enterprise

- Create admin role
- Create enterprise
- Inform IT admin

4.1. Create ITadmin role

1. Click on **system admin** / **roles**.

2. Click **add**.

3. Enter the *role name*.
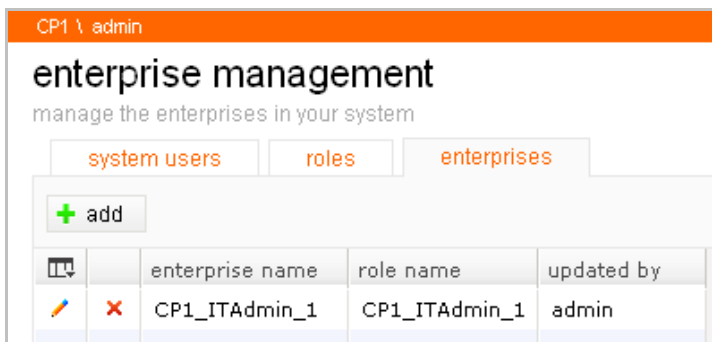
4. Select the *permissions*.

5. Click **save**.

4.2. Create ITAdmin enterprise

1. Click on **system admin** / **enterprises**.
2. Click **add**.
3. Enter the following information
   - *enterprise name*
   - *role*
   - *administrator email*
   - *administrator username*
   - *administrator password (and confirm)*

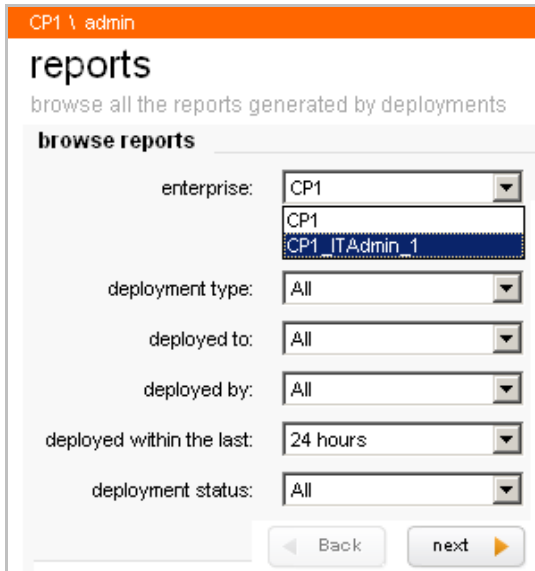4. Click **save**.

4.3. Send info to ITAdmin

1. Send the following to the ITAdmin:
   - ITAdmin guide
   - MM URL
   - Enterprise name
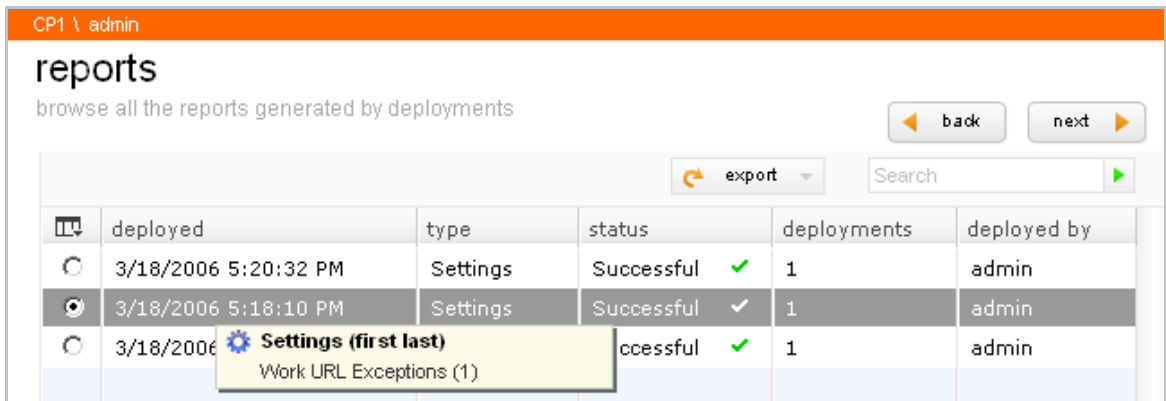   - Username (admin) / password

5. Reports

- View
- Export

5.1. View

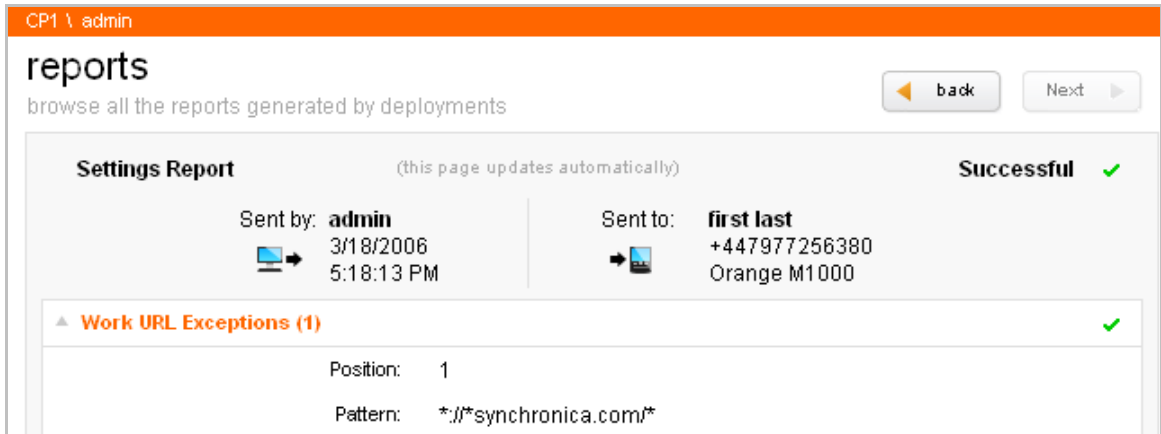1. Click on **reports**.
2. Select the deployment parameters.
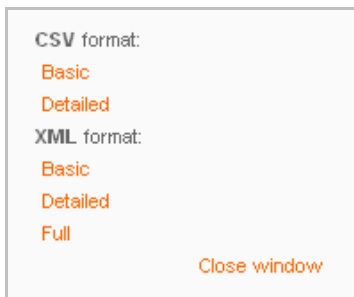

3. Click **next**.
4. Select the event for the report.

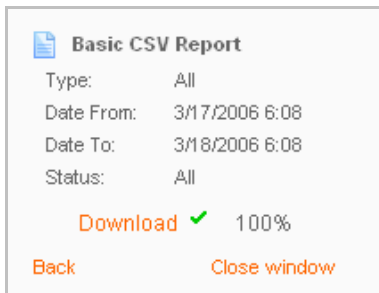5. Click **next**. The report is displayed.

5.2. Export

1. Click on **reports**.

2. Select the deployment parameters.

3. Click **next**.

4. Select the event for the report.

5. Click **export**.

6. Click on the required export format.

7. Click **Download** to download the report file.