

# MobileManager lite Channel Partner Admin Guide

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## **1. Overview**

- MobileManager
- This document
- Other documents
- MM infrastructure
- MM functionality

### 1.1. MobileManager (MM)

MobileManager is a web based application that provides over-the-air (OTA) management of Windows Mobile devices. The application provides centralized management of all mobile devices with an organization (enterprise).

### 1.2. This document

This document describes MM administration within the channel partner (CP) enterprise (see enterprise diagram on the next page). The CP admin activities include

- Login (see ch.2)
- Create CP roles / users (see ch. 3)
- Create CP ITAdmin enterprises (see ch. 4)
- Generate reports of ITAdmin device activities (see ch. 5)

### 1.3. Other documents

ITAdmin Guide

### 1.4. MM Infrastructure

The following diagram shows the major components of the MM infrastructure.



The MM admininstrator application is accessed via a web browser.

The MM Server sends settings data to the mobile device (via the MM client on the device).



### 1.5. MM functionality

MM allows the admin to do the following:

**Create enterprises and users**. The following diagram shows example enterprises and users.



Enterprise name abbreviations:

- BCS = Orange BCS
- CP = Channel partner
- CP ITA1, ITA2 = ITAdmins

To create

- Channel partner admins: See ch. 3 of this document.
- Channel partner ITAdmin enterprises / admins: See ch. 4 of this document.
- MM client devices: See the *ITAdmin Guide*.

**Register devices** (install MM client on a device). Usually performed by the ITADmin (see the *ITAdmin Guide*).

Send device settings. Usually performed by the ITADmin (see the ITAdmin Guide).

**Store device settings** (packages). Usually performed by the ITADmin (see the *ITAdmin Guide*).

**Generate device activity reports**. Ch. 5 *Monitor device activity (reports)* describes how to generate reports of ITAdmin device activities (within any enterprise).



# 2. Login

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- 1. In a browser open the MM URL.
- 2. Enter the
  - Username
  - Password
  - Enterprise name (BCS)

A <u>d</u> dress	http://195.173.8.171/OrangeMobileManager/Login.aspx?R
orange	MobileManager lite
User not	logged in
	log in
6	enter your username, password and enterprise:
	username:
	admin
	password:
	•••••
	enterprise:
	CP1
forgot	your password?

3. Click log in. The terms & conditions dialog appears (if this is the first login).

accept terms & conditions
before you use mobilemanager for the first time, please confirm that you have read and accept the <b>terms and conditions</b> of use.
I accept the Terms and Conditions
Vog in

4. Check I accept the Terms and Conditions.



5. Click log in. The Welcome dialog appears.





# 3. Create additional CP roles / users

- Create role
- Create user

### 3.1. Create role

- 1. Click on system admin / roles.
- 2. Click add.
- 3. Enter the role name.
- 4. Select the *permissions*.

role management manage the roles in your system
🕈 add role
role name: CP1_admin_2
permissions: + 🗖 Settings
+ 🗖 Package
+ 🔽 Reports
+ 🔽 Device Admin
+ 🔽 System Admin
🖌 save 🗶 cancel

CP1 \ admin								
role management								
manage the roles in your system								
syste	m users ro	oles enterprises						
bhe								
🖽 role name		updated by	updated					
×	Administrator	admin	3/18/2006 1:49:48 PM					
×	CP1_admin_2	admin	3/18/2006 2:02:33 PM					
	admir em age th syste add	admin e managemeni age the roles in your syste system users ro add role name X Administrator X CP1_admin_2	admin  CP1_admin_2  admin  age the roles in your system  system users roles e  add  role name updated by  Administrator admin  CP1_admin_2 admin					



## 3.2. Create user

- 1. Click on system admin / system users.
- 2. Click add.
- 3. Enter the following information
  - first name
  - last name
  - email
  - role
  - login name
  - password (and confirm)

CP1 V admin	
system admir manage the user accou	<b>)</b> Ints in your system
🕂 add system user	
first name:	first *
initial:	
last name:	last *
email:	d@d.com *
role:	CP1_admin_2
active directory name:	
login name:	user1 *
phone number:	
password:	******
confirm password:	*
	🖌 save 🗶 cancel

CP1 \ admin							
system admin manage the user accounts in your system							
	system users roles enterprises						
+ add							
		login name	first name	last name			
/	🥖 🗙 admin			admin			
1	×	user1	first	last			



# 4. Create CP ITAdmin Enterprise

- Create admin role
- Create enterprise
- Inform IT admin

#### 4.1. Create ITadmin role

- 1. Click on system admin / roles.
- 2. Click add.

orange

- 3. Enter the *role name*.
- 4. Select the *permissions*.

#### CP1 \ admin role management manage the roles in your system + add role CP1\_ITAdmin\_1 role name: + 🔽 Settings permissions: Package Reports + Device Admin System Admin 💢 cancel save -

CP1 \ admin								
role management manage the roles in your system								
	system users roles enterprises							
+	add							
<b>I</b>		role name	updated by	updated				
1	×	Administrator	admin	3/18/2006 1:49:48 PM				
1	×	CP1_admin_2	admin	3/18/2006 2:02:33 PM				
1	×	CP1_ITAdmin_1	admin	3/18/2006 2:12:35 PM				



## 4.2. Create ITAdmin enterprise

- 1. Click on system admin / enterprises.
- 2. Click add.
- 3. Enter the following information
  - enterprise name
  - role
  - administrator email
  - administrator username
  - administrator password (and confirm)

CP1 V admin	
enterprise mar manage the enterprises i	nagement n your system
🕂 add enterprise	
enterprise name:	CP1_ITAdmin_1 *
role:	CP1_ITAdmin_1
administrator email:	e@e.com *
administrator username:	admin *
administrator password:	*******
confirm password:	*
	💉 save 🗶 cancel

CP	CP1 \ admin							
enterprise management								
ma	na	ge th	e enterprises in your	system				
	system users			es enterprises				
	+ add							
ш	EL-		enterprise name	rule liallie	upuateu by			
1	<u> </u>	CP1_ITAdmin_1 CP1_ITAdmin_1		admin				



## 4.3. Send info to ITAdmin

- 1. Send the following to the ITAdmin:
  - ITAdmin guide
  - MM URL
  - Enterprise name
  - Username (admin) / password



## **5. Reports**

- View
- Export

## 5.1. View

orange

- 1. Click on reports.
- 2. Select the deployment parameters.

CP1 \ admin	
reports	
browse all the reports ge	enerated by deployments
browse reports	
enterprise:	CP1
	CP1 CP1_ITAdmin_1
deployment type:	All
deployed to:	All
deployed by:	Al
deployed within the last:	24 hours
deployment status:	All
	🔹 Back 🛛 🔹 🕨

#### 3. Click **next**.

4. Select the event for the report.

C	CP1 \ admin									
browse all the reports generated by deployments										
	🧨 export 🤟						۱.			
	Π.	deployed	type	status	deplo	yments	deployed by			
	0	3/18/2006 5:20:32 PM	Settings	Successful 🖌	1		admin			
	۲	3/18/2006 5:18:10 PM	Settings	Successful 🗸	1		admin			
	C 3/18/2006 🍄 Settings (first last)		last)	ccessful 🗸	1		admin			
		VVork URL Exce	otions (1)							

5. Click **next**. The report is displayed.



CP1 \ admin					
reports browse all the reports g	enerated by deployments			d back Next	
Settings Report	(this page upda	(this page updates automatically)		Successful	2
Se	ent by: admin ⊒-→ 3/18/2006 5:18:13 PM	Sentto: ➡⊒	<b>first last</b> +447977256380 Orange M1000		
Work URL Exception	ons (1)				1
	Position: 1 Pattern: *://*synch	ronica.com/*			

## 5.2. Export

- 1. Click on **reports**.
- 2. Select the deployment parameters.
- 3. Click **next**.
- 4. Select the event for the report.
- 5. Click export.

CSV format:	
Basic	
Detailed	
XML format:	
Basic	
Detailed	
Full	
	Close window

#### 6. Click on the required export format.

📔 Basic CSV Report			
Type:	All		
Date From:	3/17/2006 6:08		
Date To:	3/18/2006 6:08		
Status:	All		
Download 🖌 100%			
Back	Close window		

7. Click **Download** to download the report file.